



Kansas Attorney General

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KANSAS NO-CALL ACT CONSUMER COMPLAINT FORM **INFORMATION FOR THE CONSUMER**

The Kansas Attorney General is responsible for enforcing the Kansas No Call Act. A copy of the No Call Act, K.S.A. 50-670 and 50-670a, may be found at www.kslegislature.org. The No Call Act, however, also includes a mechanism by which you may bring a private lawsuit against telemarketers which violate this law. The Consumer Protection Division cannot guarantee that your complaint will result in formal action by the Attorney General; therefore, you are advised to consider alternative remedies. If you would like to learn more about the National Do Not Call Registry or to register your telephone number, please visit www.donotcall.gov. **Your registration will not expire.**

INSTRUCTIONS

Please provide as much information as possible so your complaint may be fully investigated. Attach additional pages as necessary. A separate form must be completed for each telemarketer who called you. You may also consider filing a complaint with the Federal Trade Commission by calling 1-888-382-1222 or by visiting www.ftc.gov/donotcall.

CONSUMER INFORMATION

First Name: _____

Middle Initial: _____

Last Name: _____

Title (Sr., Jr., etc.): _____

Address: _____

City: _____

State: Kansas

Zip: _____

Telephone No. Registered on No-Call List:

(_____) _____

Type of Telephone No.: (circle one)

Residential Business Cellular

TELEMARKETER INFORMATION

Telemarketer Rep: _____

Name of Company: _____

D/B/A Name: _____

Address: _____

City: _____

State: _____

Zip: _____

Country: _____

Email: _____

Telephone: _____

Date of Call: _____ Time of Call: _____

1. Was the telemarketer calling to solicit contributions on behalf of a charity? Yes___ No___
2. Was the telemarketer calling on behalf of a political candidate, organization, or party? Yes___ No___
3. Was the telemarketer calling to conduct a poll? Yes___ No___
4. Did the telemarketer call you in response to your express request? Yes___ No___
5. Have you made any application, purchase, or transaction with this company within the past 18 months? Yes___ No___ N/A___

If yes,

- a) What and When?_____
- b) Have you objected to the company calling you? Yes___ No___ N/A___
- c) Have you requested that the company cease making calls to you? Yes___ No___ N/A___
- d) Has the relationship been terminated by either party? Yes___ No___ N/A___

6. Was the telemarketer calling to sell you a product or services, to extend credit to you, or to set up a meeting to sell you a product or services or to extend credit to you? Yes___ No___ N/A___

If yes, what?_____

7. Did the telemarketer:
 - a) Identify himself/herself? Yes___ No___ N/A___
 - b) Identify who he/she represented? Yes___ No___ N/A___
 - c) Immediately explain the purpose of the call? Yes___ No___ N/A___
 - d) Promptly end the call if you advised you were not interested? Yes___ No___ N/A___

8. Did you tell the telemarketer that your phone number is registered on the Kansas No-Call list? Yes___ No___ N/A___

If yes, what was their response?_____

9. Was the Caller-ID blocked by the telemarketer? Yes___ No___ N/A___
10. Was the telemarketing message a recorded one? Yes___ No___ N/A___
11. Did the telemarketer use threatening, intimidating, or profane language? Yes___ No___ N/A___
12. If this company has called you in the past, did you at that time advise them not to call you again? Yes___ No___ N/A___
13. Would you be willing to testify in court regarding this complaint? Yes___ No___ N/A___

VERIFICATION

In filing this complaint, I understand and agree that the Attorney General and his staff are not my private attorneys, but instead represent the State of Kansas in enforcing laws designed to protect the public from deceptive and unconscionable business practices. I understand that Kansas Law limits the period of time during which I may file any private legal action(s), and I have been advised to contact a private attorney if I have any questions concerning those time limitations and my legal rights with regard to any private action(s). I further understand and agree that the contents of this complaint will be forwarded to the business or person the complaint is directed against, may be forwarded to other appropriate agencies, and will become accessible to others under the Kansas Open Records Act. Finally, I verify that the information in the above complaint is true and accurate to the best of my knowledge.

Signature

Date